Planning Ahead… to Accommodate Mammography Patients with Disabilities

Women with disabilities are at risk for breast cancer AND are in need of mammography screening according to recommended guidelines.

For some women with disabilities, there may be barriers that prevent them from getting screened. To identify the barriers to screening and meet the needs of women with disabilities, please ask the question below when scheduling each mammography appointment.

Question to Ask All Patients:

“Do you have any needs that we can assist you with while getting your mammogram from us?”

Examples:

✔ help with dressing
✔ understanding medical information
✔ positioning during the mammogram
✔ help with completing forms
✔ a sign language interpreter
✔ mammography equipment that goes low enough for someone seated in a wheelchair, etc.

Your customer service will be enhanced by getting this information before the appointment so that staff will be prepared to meet the woman’s needs during her mammography screening.